



## Things You Should Know

Your Health Plan is administered through [HealthSmart Benefit Solutions](#). Any questions regarding your benefits for medical or dental including status of claims please contact HealthSmart.

### HealthSmart Customer Service for Medical or Dental Benefits

**1-844-552-7806\***

*\*Unique Phone number for Elko County School District*

**Please note your current ID card may refer to HealthSmart Eligibility In lieu of HealthSmart Customer Service. It is the same phone number.**

**Your Group Number is 000JJE834.**

You may see or hear reference to an internal group# of 5928. Please note this is for internal HealthSmart use only. You should only have to reference the 000JJE834 group number.

You may log into your Account on line at <https://myhealth.healthsmart.com> or use the smartphone App, [MyHealth from HealthSmart](#).

Please call HealthSmart when precertification is required on services at **HealthSmart Precertification 1-877-202-6379 Opt 3.**

Your prescription plan is administered through **HealthSmartRX powered by Express Scripts**. Your prescription specialty provider is Accredo. For all prescription needs please call the HealthSmartRX customer service team. You may be warm transferred to Express Scripts or Accredo for assistance regarding your Mail Order or Specialty Drugs.

### HealthSmartRx powered by Express Scripts

**1-800-681-6912**

Additional Prescription Information:	
Group Number: 000JJE834	<b>New Option now available for 90-day supply filled at retail pharmacies for long term medications</b> <ul style="list-style-type: none"> <li>• PPO Plan copays for 90-day retail Generic \$25 / Preferred Brand \$35 / Non- Preferred Brand \$50</li> <li>• HSA Plan is subject to deductible and coinsurance.</li> </ul>
Plan Codes: 834/332	
RXBIN: 012924	
RXPCN: AMER9999	
RXGRP: WLSHRX	

Your medical and dental provider network is [Anthem BlueCross and BlueShield](#). Providers can be located at the website, [www.Anthem.com](http://www.Anthem.com) or you may call for assistance at [Anthem Provider Locator Phone 1-800-810-BLUE \(800-810-2583\)](#). **Select National PPO (BlueCard PPO) as your PPO network when accessing online.**

Most of this information will appear on your ID cards.