

## 1 to 1 Chromebook Initiative Frequently Asked Questions

### **Who gets a device? How long will they have the device?**

Every student in grades K-2 will receive a Samsung Galaxy tablet. Every student in grades 3-6 will receive a Chromebook. All students will be issued a brand new Chromebook as well in the high school. Once assigned, the device will be issued to that student each school year.

### **Can students take their devices home?**

Yes. Students are permitted and encouraged to take their devices home. Students will use their device to complete classroom assignments from home. It is important to note that it is the student's responsibility to bring the device back to school every school day fully charged and ready for class.

### **What is the cost for insurance? Is insurance required?**

SASD has partnered with Securranty to provide families with the option of purchasing insurance. We highly recommend this insurance. Purchasing insurance is not required. The cost of this insurance is \$21.95 for a Chromebook and \$24.95 for a tablet for the year. SASD does not benefit financially from this partnership with Securranty. The insurance agreement is a contract between the parent/guardian and Securranty. Insurance must be purchased within 30 days of the issuance of the device to the student. Shipping, repair, and return of a device can usually be accomplished within 5 business days.

### **What does the insurance cover?**

Please see the Securranty flyer attached.

### **How will the device be charged?**

Students should ensure that their device is charged and ready for instruction on the next school day. There will also be designated areas around the school for device charging if it becomes necessary.

**Will students be able to purchase chrome apps for their device?**

No. Students will not be able to purchase any apps or extensions for their devices. Teachers will advise students if they need any of the third party apps/extensions, and the IT department will facilitate the installation of necessary components.

**What happens if the device gets damaged or lost?**

Any issues (malfunctions, damage, theft, cracked screens, etc.) regarding a Chromebook/tablet must be reported to the school regardless if the device is insured or not. Students should take the device to the classroom teacher so that it can be inspected. Some basic repairs may be handled on-campus by our IT department. If a device is not insured, parents/guardians and students will be responsible for any repairs/replacement cost. The device is no different from any school-issued supply. A stolen machine must be reported by the parent/guardian to the police. All major repairs (regardless of whether the device is insured or not) are through Securranty.

For devices that are not insured, Securranty will bill Smethport Area School District. The district will then collect the payment for the repairs/replacement from the parent/guardian. If necessary, unpaid bills will be turned over to the district magistrate for collection.

**What are the average repair/damage costs for these devices?**

We highly recommend the insurance plan. Based on current pricing for the Chromebooks we will be providing to our students, here is an estimated breakdown of costs of replacement and repair:

Device lost/damaged to point of replacement	\$250
Keyboard	\$90
Palmrest	\$95
Screen	\$105
Battery	\$90
Charger (not covered under insurance)	\$40

**Is it required that there be an internet connection at home for students to make use of the device?**

No. Students can download work at school and complete work on the local machine from home. However, an internet connection is highly recommended as a majority of the assignments are posted to Google Classroom and/or SeeSaw and can be accessed via the internet.

**What happens to the device if my student leaves the district? Do I receive a refund on my insurance through Securrranty?**

Like any school-issued supply, all supplies must be returned when a student graduates or leaves the school district. Securrranty does provide a prorated refund of the insurance if a student leaves the district during the school year.

**What type of filtering of websites will occur? Is monitoring software installed? What does Google do with information about my child's online activity?**

All devices connected to the Smethport Area School District wireless network at school are filtered through the district firewall. Our district firewall will not operate off-campus. Your child's connection to the internet will not be filtered at home. Parents/guardians are responsible for monitoring your child's internet activity while at home. Students are still responsible for complying with the Acceptable Use Policy while off-campus. Devices are subject to search at any time for inappropriate use. Devices that are taken off school grounds will not have monitoring software installed. Student account activity is not sold to outside providers by Google.

