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Subject: VPS Sacramento trip rescheduled AGAIN

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From: John Black
Sent: Friday, July 03, 2020 1:58 PM
Subject: VPS Sacramento trip rescheduled AGAIN

Incoming 5th grade families:

I hope this email finds everyone well and enjoying the Summer (as much as possible!).

As a follow-up to my previous emails regarding the trip to Sacramento (see below) ...

We were informed this week by Worldstrides that they will again need to reschedule the trip ... out of an abundance of caution, given the uncertainty of travel conditions within the state of California. The trip has now been rescheduled to early May 2021 and will be combined with the incoming 4th grade class. Both Mrs. Hidey and Ms. Whitenack will attend the trip.

Please refer to the information below regarding travel insurance and individual cancellations.

Please do not hesitate to reply with any questions or concerns. However, questions regarding refunds, travel credits, and cancellations should be directed to WorldStrides using the contact information below.

Best regards
John Black, Head of School

FROM WORLDSTRIDES: CANCELLATIONS, REFUNDS, AND TRAVEL CREDITS

IF PARTICIPANTS WANT TO CANCEL ...

- For Participants who Purchased the Full Refund Program: Any participants that purchased the Full Refund Program will continue to be protected by this investment through our trip's date change. If participants need to cancel at any time up to the day before travel, they will still receive all monies back.
For Participants that Opted out of the Full Refund Program: Any participants who opted out of the Full Refund Program are still eligible to travel. In light of these extraordinary circumstances, WorldStrides has altered the standard cancellation policy. The balance of monies paid by individuals will be provided as a transferable credit. This transferrable credit is good to be used for any WorldStrides program, across our family of brands. You can explore https://worldstrides.com/programs/ for a complete program listing. Please note these credits do not have cash value and must be applied to a program that travels before 12/31/22.

As you can imagine, WorldStrides customer support phones (888-963-8324) have been incredibly busy and families may experience longer than usual hold times. Families can send an email including Trip ID and Customer ID to WorldStrides atcustomer1st@worldstrides.com to avoid long hold times.

From: John Black
Sent: Friday, March 20, 2020 10:24 AM
Subject: VPS Sacramento trip rescheduled