

CONTACT INFORMATION

Contact our plan providers directly if you have questions or would like more detailed information about our plans. If you need further assistance regarding your benefits, contact your human resources or benefits department.

PLAN PROVIDERS	For Questions About...	Phone	Website
Blue Cross Blue Shield	Eligibility; benefits information; medical plan claims and appeals; precertification	844-817-4115	www.azblue.com
BlueCare Anywhere	Virtual physician visits	844-606-1612	www.bluecareanywhereaz.com
BCBSAZ Standard Pharmacy Plan	Prescription drugs (retail and mail)	866-325-1794	www.azblue.com
Health Equity	Health savings accounts	866-346-5800	www.healthequity.com
BASIC	COBRA administration	800-372-3539	www.basiconline.com
EAP Preferred	Employee assistance program	800-327-3517	www.eappreferred.com
Delta Dental	Delta Dental plans	602-938-3131 800-352-6132	www.deltadentalaz.com
VSP	Vision	800-877-7195	www.vsp.com
MetLife	Basic and supplemental life and AD&D plans; voluntary short-term disability	800-638-5433 855-638-3931	www.metlife.com
Kairos Health Arizona, Inc. (Kairos)	Plan administration and member services	888-331-0222	www.svc.kairoshealthaz.org