



HIGH PLAINS REGIONAL EDUCATION COOPERATIVE #3

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Request for Proposal # 991-21-008: STATEWIDE SOCIAL AND EMOTIONAL LEARNING ONLINE APPLICATION Written Questions and Responses

Question	Answer
Can companies from Outside [the] USA apply for this?	This solicitation is for local and national contractors only.
Is smartphone/mobile phone compatibility required for this RFP?	Yes.
Which languages are the lessons required to have translations for?	As many as possible; a portion scoring points will be derived from languages offered.
Can you clarify on the required formatting of the RFP? 3 copies are required but only Binder 1 and Binder 2 is listed for different categories. Are 3 binder copies required to contain all of the categories or are the contents separated into 3 different binders?	Required formatting to include three (3) copies of Binder 1, and three (3) copies of Binder 2, for a total of six (6) binders in all. The purpose of three identical versions of each binder is to allow distribution among evaluators.
I did not see a request/desire for the application to include (or be supplemented with) a universal SEL/Mental Health Screener or Assessment suite ([]). Is that something you would be interested in considering as a stand-alone or supplemental offering to the content?	We did not ask for a universal screener. Mostly because the support systems don't exist in all schools if students get identified to need services.
We are wondering if you could share the number of NM students you intend to serve through this RFP?	We anticipate this to serve all NM students.
HPREC is providing answers to question on 3/17/2021 and requiring the submission of the proposal by 3/24/2021. Given we may adjust our response significantly based on your responses, can we extend the submittal deadline to 3/31/2021?	Due to the short timeframe of the agreement, with the term ending date of June 30, 2021, no extension can be granted for submittal.
HPREC is requiring the RFP be submitted in writing through traditional mail. Given challenges due to COVID, would you consider allowing responses to be submitted by email via a single pdf file for Binder 1 and another pdf file for Binder 2?	Not at this time; only hard copies will be accepted for this RFP.
<p>a. It is our understanding that a certification of insurance is required in the response. Is that correct and should it be included in Other Supporting Material (Binder 2)...or would we provide that only if awarded the contract?</p> <p>b. We did not see a request for a proposed implementation plan. Is that something that will be necessary for the Agency to make a decision?</p>	<p>a. Please provide a copy of insurance certification with the proposal.</p> <p>b. Please provide your implementation plan either in Section b or c of Binder 1.</p> <p>c. Please refer to Appendix C, Section I.d for technical platform specifications.</p>

<p>c. Do you have specific service level requirements needed to be assured by our support team and hosted technical environment?</p>	
<p>In part C. you ask us to indemnify and hold harmless the State of New Mexico, the Council of Superintendents of HPREC and its employees.....As it relates to survey and chat requirements specified in the RFP, does the Agency seek any information that may be sensitive and/or risk critical privacy requirements? What type of chat functionality are you looking for? What type of student data are you looking to collect?</p>	<p>The agency should have access to all information- either at the state level or individual school level. As far as student data collection, that is not specified.</p>
<p>With language translation into all languages, are you saying that Google Translate is adequate? Would a full translation to Spanish and other second languages be preferred?</p> <p>Does the read out-loud feature need to read in the native language (i.e. Spanish, Mandarin, etc.)?</p>	<p>Full translation and read aloud in multiple languages is preferred.</p>
<p>a. Does HPREC have any existing relationships with Social and Emotional Learning solutions?</p> <p>b. Have other regions, districts throughout the State, joined with you in seeking a statewide solution?</p> <p>c. Since your term of this request expires June 30, 2021, have you secured funding to continue the initiative for the 2021/22 school year?</p> <p>Are you requiring all the schools and districts to use whatever SEL solution you select?</p>	<p>a. HPREC does not have any existing relationships with Social and Emotional Learning solutions pertaining to this RFP.</p> <p>b. There have been no other regions or districts joining us in this solicitation seeking a statewide solution.</p> <p>c. We would like to own the content so we would not need the same amount of funding each year, just a minimal contract for ongoing support and content updates. Use of SEL solution not required.</p>
<p>Given many of our customer leaders are very busy, can we push the due date for the customer reference questionnaire back to March 29, 2021?</p>	<p>Due to the short timeframe of the agreement, with the term ending date of June 30, 2021, no extension can be granted for submittal.</p>
<p>Is the intent of this solicitation to provide access for all New Mexico students to the SEL curriculum – or just those within the High Plains REC area?</p>	<p>The intent is to provide access for all New Mexico students, not just those in HPREC's area.</p>
<p>Will the purchase be made at the state / REC level or will the vendor work with individual schools and districts to purchase the curriculum?</p>	<p>The purchase will be made at the REC/State level.</p>
<p>Due to the current pandemic, our office continues to operate remotely, including our authorized signers. Would it be acceptable to have the required bid form signed electronically via secure DocuSign instead of a wet signature?</p>	<p>Yes, electronic signatures will be accepted.</p>
<p>Is there any option for electronic submission (via email or upload) vs. print / hard copies?</p>	<p>Not at this time; only hard copies will be accepted for this RFP.</p>
<p>I'm not aware of a K-12 program that has been offered online for 3 years. [We] released our online program in the fall of 2020. The print program upon which the online edition is based has been published for over 30</p>	<p>There are SEL programs that have existed 3+ years; You can submit the online edition, but it will not meet the qualifications.</p>

<p>years and is now in its 5th edition. May we still submit our online edition?</p>	
<p>Since we host and own the content, we would not be able to allow New Mexico ownership or hosting of the program. Is that acceptable?</p>	<p>We want to be able to own the content. There will be points awarded based on ability to own the content.</p>
<p>Basically we provide a K-12 SEL curriculum and also offer training online. Is this what you're looking for? If so we can submit but there are several areas in addition to items 1 and 2 that we don't match your RFP including:</p> <ul style="list-style-type: none"> a. We do not offer any lessons dealing with Child Trafficking & Prevention, b. The name of the program is [] – it could be part of the New Mexico Cares program, but it's []. c. We do not include videos. d. I'm not clear what you mean by "lessons available in all languages." Our student and parents['] materials are available in Spanish. 	<ul style="list-style-type: none"> a. We want access to other lessons, not just SEL. b. We would like to brand for NM. c. Videos are important for an online platform. d. Languages other than Spanish need to be available.