



Upland Unified School District
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FREQUENTLY ASKED QUESTIONS ABOUT SCHOOL CLOSURES

(Updated March 19, 2020)

Please be advised, the information provided below may be subject to change as we receive further guidance from State and County officials.

When will school reopen?

In coordination with the San Bernardino County Department of Public Health, the San Bernardino County Superintendent's Office and other San Bernardino County school districts, the Upland Unified School District will keep our schools closed **at least through Friday, May 1**. Our new target date to reopen is Monday, May 4. As you know, things are changing daily, so there is the potential that the closures could be extended beyond May 1. On March 17, California Governor Gavin Newsom advised parents to prepare for the possibility that schools may be closed through the summer break. While that could indeed happen, we remain hopeful that conditions will improve enough to allow us to reopen before the end of the school year.

Are school sites and the District office open and how can I get updated information?

Although schools and district offices will be closed to students until May 1, we will have a limited number of staff members available who can address the needs of our students and families between the hours of 8 a.m. and 2 p.m., Monday through Friday, unless we are otherwise directed to discontinue or limit the hours we are open. You may also call the District or school site offices during those hours for updated information, excluding our scheduled Spring Break during the week of April 6-10.

We encourage you to visit our [website](#) often for up-to-date information about our temporary school closures.

Will graduation ceremonies be held?

Like all of you, we want nothing more than to honor our students for their accomplishments. The thought of graduation ceremonies being canceled is heartbreaking, and we will do all we can to make them happen. At this time, we have not canceled or postponed our graduation ceremonies. In the event that the current public health concerns continue, we will explore future dates to recognize our students for their achievements.

Will distance learning be provided for students at home?

We are currently providing distance learning for our students. Prior to the closure, our staff began the coordination and planning to provide high-quality distance learning with equitable access for all students, including those with special needs. Being mindful of student access to technology, our teachers are being flexible with assignments and submission dates, and coordinating with families on a case-by-case basis if technology is limited or not available. Our teachers continue to adapt to this new model of providing instruction.

How can my child keep up with his or her school work during the closure?

Teachers and staff have created instructional plans for students at all grade levels, and updates are posted on their Google student accounts. Students are expected to complete their assignments as they would while in the classroom.

What if we do not have access to a laptop or the internet?

Google Chromebooks have been provided to students who need them. For more information on using Chromebooks and/or logging into student Google Classroom accounts, please go to the [Family Resources for Learning tab](#) on the District's website. For families without internet access, Charter Communications is providing free Spectrum Internet service for the next 60 days. To enroll in Charter's free service, call (844) 488-8395.

Will distance learning work be graded?

UUSD teachers are applying flexibility and understanding as students are confronted with the ever-changing and challenging demands of life at home during the pandemic. With this in mind, we want our students to continue to engage in learning on a daily basis to continue their academic goals and objectives. Our teachers are determined to support students as they work to successfully complete their courses to earn full credit toward graduation.

Are students required to participate in remote learning?

Our distance learning began on Monday, March 16, and most students have been participating on a daily basis. It's important that students engage daily, to the greatest extent possible, so that they can make progress toward achieving the academic goals in each class. However, we understand some families may have situations that make participation difficult; we are prepared to discuss those situations on a case-by-case basis. Teachers will continue to reach out to students who have not participated to ensure that a plan is developed that will allow them to engage in distance learning. Please contact your school if your student is experiencing difficulty accessing the materials they need to complete their coursework.

How do I contact my student's teacher?

Your student should already have a means of connecting with each of their teachers, either through email or their Google Classroom. If a student is having difficulty connecting with a teacher, please contact the school site to support communication with the teacher.

What's happening with SAT, ACT, AP, and CAASPP testing?

SAT and AP: The College Board, which administers the SAT, has canceled the March 28 makeup and May 2 SAT test dates and has said they will provide refunds to families who were registered to take those assessments. The next SAT test date is June 6 with a registration deadline of May 27. The College Board is also working on remote learning for AP students and a plan to allow AP tests to be taken at home. The situation is changing frequently, so please see their latest updates on the [College Board COVID-19 website](#).

ACT: The April 4th ACT test date has been rescheduled to June 13. Please get the latest information on the [ACT COVID-19 website](#).

CAASPP: Governor Newsom signed an executive order suspending this year's statewide testing (CAASPP) for all California K-12 students due to the pandemic. This suspension does require federal approval, and we will keep all of our families updated on these developments.

Will my child's academic progress be interrupted by the closures?

The Upland Unified School District is committed to ensuring that no student is penalized due to the closing of our campuses. Throughout the duration of this period, teachers and staff will be available via Aeries and email to provide support and assistance.

What can we do as parents to make sure our child is keeping up with his or her work?

Communication is key. We recommend sitting down with your child every afternoon or evening to review that day's work and to discuss the next day's assignments. Establishing a routine is also critically important – from when your child wakes up in the morning to online class schedules to when meals are served. Posting these schedules on your refrigerator or another visible location in the home can help reinforce daily routines and expectations.

Where can parents turn to for support?

UUSD has posted a [Family Resources](#) guide and informational updates on our [website](#).

Where can I get additional information regarding the coronavirus?

You can also access the following websites:

[San Bernardino County Office of Education](#)

[San Bernardino County Department of Public Health](#)

[California Department of Education](#)

[California Department of Public Health](#)