

KAIROS CONTACT SHEET

Contact our plan providers directly if you have questions or would like detailed information about our plans. If you need further assistance regarding your benefits, contact your human resources or benefits department.

Plan Providers	For Questions About...	Phone	Website
Blue Cross Blue Shield	Eligibility; benefits information; medical plan claims and appeals; precertification	844-817-4116	www.azblue.com
BlueCare Anywhere	Virtual physician visits	844-606-1612	www.bluecareanywhereaz.com
MaxorPlus	Prescription drugs (retail and mail)	800-687-0707	www.maxorplus.com
Health Equity	Health savings accounts	866-346-5800	www.healthequity.com
BASIC	COBRA administration	800-444-1922	www.basiconline.com
EAP Preferred	Employee assistance program	800-327-3517	www.eappreferred.com
Delta Dental	PPO Dental	800-352-6132	www.deltadentalaz.com
VSP	Vision	800-877-7195	www.vsp.com
MetLife	Basic and supplemental life and AD&D plans	877-638-7868	www.metlife.com
Kairos Health Arizona, Inc. (Kairos)	Plan administration and member services	888-331-0222	www.svc.kairoshealthaz.org